



IATA Fares and Ticketing I & II

Course Guide

A guide for students taking Hayton
College's IATA Fares and Ticketing I & II
online course



www.haytoncollege.com

Also known as IATA Fares and Ticketing I and II, “Construct normal and advanced international airfares” is a global qualification also required by travel managers and owners in Australia for travel agent licensing purposes.

This online course trains you to use your GDS (Global Distribution System) or computer reservations system (CRS) to calculate international airfares based on the IATA mileage system of fare construction.

Designed for people who are familiar with a GDS (Galileo or Sabre or Amadeus), the course can also be taken by those who have not used a GDS - however, it does not teach the functions and use of a GDS, this skill is taught in our interactive GDS training programmes. In this fares course, GDS formats are used to obtain the information required from your system, making old-fashioned paper manuals, (so rarely subscribed to by

today's travel agencies) a thing of the past. No agent these days uses paper manuals to calculate airfares.

The course is great for corporate agents whose clients need the flexibility of IATA mileage fares and it also extends the fares knowledge of all agents and forms the background to all airfare rules for travel and tourism students.

Enjoy the programme.

Jane Hutton, B.A. Dip Education
Cert IV in Training & Assessment
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About Hayton College

Since 1976, Hayton College has been one of the leading private colleges in Travel and Tourism training in Australia. As Hayton Travel Training, we offered specialised courses for the travel industry starting with IATA Fares and Ticketing I and II.

By the 1990s, Hayton offered programmes up to Diploma of Tourism level. Hayton saw the potential for an effective new way to learn travel skills with the rising growth of the internet and in 2001 made a decision to move to online delivery of all courses.

With our proven online platform and one-to-one tutor support, students can achieve the best and most lasting training outcomes in their own time, at their own pace – from anywhere in the world. All Hayton's staff have extensive travel industry experience and the courses are developed by qualified industry professionals in conjunction with key industry bodies, associations and businesses.

ABOUT

IATA Fares & Ticketing I&II

“Construct normal and advanced international airfares” (SITTTSL013B and SITTTSL015A) are core units in the following qualifications and successful candidates who are issued with a Statement of Attainment will be able to use it to work towards the following qualifications:

- SIT20107 Certificate II in Tourism
- SIT30107 Certificate III in Tourism
- SIT30207 Certificate III in Tourism (Retail Travel Sales)
- SIT30307 Certificate III in Tourism (Tour Wholesaling)
- SIT30407 Certificate III in Tourism (Visitor Information Services)
- SIT40107 Certificate IV in Tourism (Guiding)
- SIT40207 Certificate IV in Tourism
- SIT50107 Diploma of Tourism
- SIT60107 Advanced Diploma of Tourism

Careers in Travel

Hayton has trained thousands of people over the last 30 years, many of whom work across a wide range of industry sectors. The Travel Industry continues to offer many exciting positions here and overseas. Career opportunities include:

airline reservations, passenger service agents, tour wholesale or retail or corporate travel agencies. GSAs (General Sales Agents), travel marketing companies, conference and incentive planners, ticket consolidators, cruise lines, car rental agencies, hotel reservations and representation companies, coach companies, tourism offices, travel insurance companies ... and Hayton has graduates working in all these areas. Successful completion of Construct normal and advanced international airfares” (SITTTSL013A and SITTTSL015A) relevant assessments means you will be eligible for a Statement of Attainment.

The Convenience of Online Learning

The flexibility of Online learning is ideal for tourism and travel students, allowing you to study in your own time, at your own pace, at a place that is convenient for you. Online learning also offers one to one support and with some good time management skills the best outcomes for students can be achieved. E-mail support from industry experts is available with a quick turnaround of messages and individual telephone support if required. In addition, online Training Tips are provided to all students.

Course Structure

30 online lessons, 7 online quizzes, completion of workbook exercises and a preparation for final assessment lesson prior to a final online knowledge and skills based assessments plus an e-mailed knowledge-based paper practical assessment.

Curriculum

Each GDS (Sabre, Galileo or Amadeus) has a version of the Construct normal and advanced international airfares” (SITTTSL013A and SITTTSL015A) based on the following lesson structure:

Amadeus / Galileo or Sabre GDS - IATA

Fares and Ticketing Course

- Lesson 1 – 3 Introduction to the training course, airfares and itineraries
- Quiz 1 - Questions on the material in Lessons 1 - 3
- Lesson 4 – 13 Introduction to the mileage system, the ATA Fare Formula
- The Mileage System fare construction steps 1 – 8
- Practise pricing simple one-way and circle trips
- Quiz 2 - Questions on the material in Lessons 4 - 13
- Lesson 14 – 16 Limitations on indirect travel, side trips and Surface sectors
- Quiz 3 - Questions on the material in Lessons 14 - 16
- Lesson 17 – 20 The Mileage System fare construction BHC and CTM checks
- Mixed-class travel
- Quiz 4 - Questions on the material in Lessons 17 - 20

- Lesson 21 – 22 Open-jaw journeys and the Lowest Combination Principle (LCP)
- Quiz 5 - Questions on the material in Lessons 21
- Lesson 23 – 24 Pricing Units (PU) Around-the-world fares (RTW)
- Quiz 6 - Questions on the material in Lessons 22 - 24
- Lesson 25 – 30 The passenger ticket, Linear fare construction, currency conversion, taxes and ticket issuance
- Quiz 7 - Questions on the material in Lessons 25 - 30
- Lesson 31 - Preparation guide for the Final Assessments
- Followed by:
- Online Assessment 1 - Part I Q & A knowledge and skills based
- Online Assessment II – Practical fare construction
- Written Assessment III – Additional knowledge based questions

Average Completion Time

On average, it takes around 70 – 80 hours of online study plus review and assessment preparation and completion time. To complete the course, you have access to the online lessons for 6 months from date of the registration, however, extensions can be applied for if your circumstances change.

Course Pricing

Course fee: USD550.0. The course fee includes the IATA Workbook, postage of the workbook and issuance of your Statement of Attainment.

Course Delivery

Construct normal and advanced international airfares” (SITTTSL013A and SITTTSL015A) is delivered online through a web browser – no special software is needed. The course is accessed from www.haytoncollege.com using your Account ID and a Password supplied by Hayton. The IATA Fares course is made up of online lessons, 2 online assessments and a final downloaded assessment including knowledge and skills based questions. To demonstrate competence you must successfully complete all lessons, online quizzes, final assessments and send in your workbook for review if requested. You will be eligible for a Statement of Attainment when you are deemed “competent”. If your online or practical assessments do not meet the required standard on the first attempt, clear instructions of what is required will be given before you resubmit. You may resubmit twice.

Student Support

Hayton provides individual support from industry experts by e-mail and telephone if required. Telephone support can be arranged if required.

How to Enrol

To enrol, simply go to www.haytoncollege.com locate the IATA Fares course and click the “Enrol Now” button. Payment is made by using

the secure PayPal system, you will receive acknowledgement immediately. Applications are processed within 24 hours on business days - you will then receive an e-mail with your user ID/password and course access details.

Please ensure you have read the Terms and Conditions before enrolling, these are located online and also in the Student Handbook. Each student will also need to complete a Student Profile, this will be e-mailed to your registration address and is used to create your College record. A photocopy of a photo ID is also mandatory and must accompany the Student Profile.

If you have any questions, please contact us at:

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